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Major updates of Windows 10

Abstract

Microsoft Windows 10 provides continuous minor updates and major updates scheduled released (usually one or two times per year). IDS drivers, necessary for the correct working of Optical RevEng and Open Technologies 3D scanner, generate a problem with the major updates. During the installation process appear a BSOD (blue screen of death) and the OS is restored to the previous situation.

What do you need?

The last version of [Optical RevEng 2.4](#) and the cleaning tool [uEye batch install](#).

Installation

1. Unplug the 3D scanner USB cables from the PC;
2. after the download of the two software enter in: Control panel → Programs and features and look for IDS uEye;
3. if available, select the program, choose Uninstall, follow the guided process of uninstall and go to point 5 (the software could ask the PC reboot);
4. if not available go to point 5;
5. download [uEye batch install](#), unpack the ZIP archive and extract the EXE file;
6. run uEye batch install and grant administrative privileges;
7. choose the option 4 (is enough digit 4 and return);
8. in the end of the process, the software will invite to reboot, press a key to continue, close the software and reboot manually the PC;
9. using Windows Update run the installation of the major update;
10. once the update is over follow the procedure explained in the last file of [release notes](#).